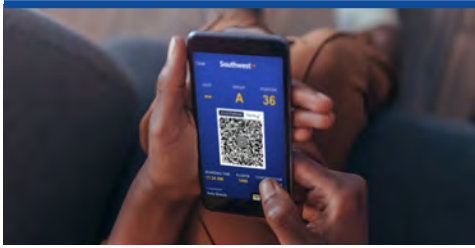














24 hours prior



-  **Check-in** for your flight.
-  **If traveling internationally**, make sure to bring any completed COVID-19 travel forms and other documents required by the country you are visiting.
-  **Download** the Southwest® **app** to help **limit contact**: get a mobile boarding pass, make changes to your flight, and check flight status.
-  **Face coverings required** for everyone ages 2 and up.
-  Plan to **arrive** at the airport **early** as TSA waits are longer.
-  **Agree to our health declaration** when you check in.









At the airport



-  **Face coverings required** for everyone ages 2 and up.
-  You'll see signs and floor markers to help you keep your distance.
-  When you need to show ID, hold it up rather than handing it to the agent.
-  **Plexiglas®** barriers are at the gate areas and ticket counters. *(Completed early May).*
-  We are now **boarding in groups of 10**. Please stay seated until called.
-  **Hand sanitizer** is **available** throughout the airport.

Inflight



-  **Middle seats open** through at least October 31.
-  Stringent cleaning, including the use of **electrostatic disinfectants** and **antimicrobial sprayers**, are used **onboard**.
-  We **deep clean** each plane for nearly **6-7 hours** every night. *(Began March 4).*
-  **HEPA filters** remove 99.97% of airborne particles.¹ A **full exchange of fresh, outdoor air** occurs **every 2-3 minutes** while inflight.
-  **Wipes** are **available**.
-  **Face coverings required for everyone ages 2 and up**. We will provide a mask if you don't have one.
-  We are serving water and a snack mix on flights over 250 miles, when available. Straws are available on request. *(Began May 22).*
-  Once the plane has landed, **stay in your seat** until it is your row's turn to deplane to **avoid crowding the aisles**.

¹ High-efficiency particulate air equipped (HEPA) filter as tested with 0.3 micrometer particulates.